



Trust Training Cooperative Activities & Accomplishments

August 2007-June 2008

<http://www.trusttrainingcoop.org/>

Vision

The workforce for Trust Beneficiaries is educated and trained to support their communities and families across the life span.

Mission

The Trust Training Cooperative coordinates and provides training, education and career development opportunities for the current and future workforce engaged with Alaska Mental Health Trust Beneficiaries

Purpose

To leverage and coordinate existing training resources and facilitate linkages to university programs to improve access to training

In an effort to address workforce training needs across the state demographic information was collected on 990 individuals attending one or more training sponsored or co-sponsored by the Trust Training Cooperative in FY08. This information provides critical information on who the workforce is, where they live, where they work, age ranges, education, and Trust Beneficiary group served.

Training-providing information and instruction by which others learn (workshops, conferences, academic courses, continuing education)

- **August 14-June 30**-Medication Management Training Series-A total of twelve trainings that provided a thorough and comprehensive seminar on medication management, combined with an informal medication overview for participants' personal medication lists, at Senior Centers throughout the state of Alaska (Cooper Landing, Kenai, Glennallen, Cordova, Valdez, Tok, Kodiak, Houston, Chugiak, Kotzebue, Nome, and Palmer). (144 participants).
- **September 21-22**-Care of the Elderly Conference: Living Longer, Living Well-Two day conference held in Sitka, AK on taking a look at health issues in aging. (90 participants).
- **October 1-November 10**-ADRD Distance Delivered Certificate Program Improving Care Through Knowledge & Skill, Sitka, AK. (19 participants).
- **November 27**-Alaska's Seniors/Elders-Environmental Factors & Health Status Finding the Balance Through Appropriate Assessment, Senior Companions Training, Palmer, AK. (9 participants).
- **November 27-28**-Leadership Institute-Three day training for Frontline Supervisors held at the BP Energy Center. (35 participants)
- **December 3-5**-Alaska Health Summit-Sheraton Hotel, Anchorage, AK. Three seminars aside from conference included "Aging & Nutrition" (7 participants), "Prevention is

- Primary**” lecture at UAA Bookstore. (11 participants). **“Health Disparities”** videoconference with Alaska legislators, (21 participants). Attendance at conference was approximately 250 participants.
- **February 6-8**-Certified Eden Associate Training-Providence Health Systems Horizon House and Providence Extended Care. (24 participants).
 - **February 19-20**-Leadership, Pathway to Culture Change in Long-Term Care-Nancy Fox, Executive Director Eden Alternative. (42 participants).
 - **February 21**-Mentor Training-Long Term Care Apprenticeship Training Program. (19 participants).
 - **February 25-April 25**-ADRD Distance Delivered Certificate Program: Improving Care Through Knowledge and Skill, Sitka, AK (20 participants).
 - **March 5-7**-Lilly Arctic Institute on Innovations & Excellence in Teaching Celebrating Adult Learning & Culture Attunement Conference. Staff from Sitka, Fairbanks, and Anchorage did presentations on, “Insights into Aging: Western Views & Alaska Native Elder Perspectives; Sharing our Knowledge: Teaching & Mentoring; and Insights into Aging: Cultural & Intergenerational Perspectives.” (12 participants-unknown attendances for “Insights into Aging: Western Views and Alaska Native Elder Perspectives.”)
 - **April 15-16**-Alzheimer’s Pieces of the Puzzle-Two day training with Frontier Community Services Kenai/Soldotna. (91 participants).
 - **April 16**- HUMS V108 - Introduction to Dementia (48 participants) a 10-week distance delivered course was offered through Prince William Sound Community College with enrollment support provided by TTC staff and tuition, books and fees covered by funding from the Alaska Department of Labor State Employment and Training Program (STEP).
 - **April 17-18**-Full Lives Conference (351 attendees)
 - Trust Training Cooperative + Long Term Care Apprenticeship Program: The Future of Workforce Development for Direct Service Professionals”. Jan Hinde and Lisa Cauble co-presented with John Hakala, State Department of Labor, and Ken Hamerick, CHD, on TTC and CHD training and academic choices for Direct Service Providers. (47 participants).
 - Hearing Voices That Are Distressing. Lisa Cauble and Robyn Henry, UAF, co-presented. (30 participants).
 - Care giving and Depression-Dr. Peter Lichtenberg. (33 participants).
 - **April 30-May 2**-Certified Eden Associate Training with Banner Health Systems Denali Center, Caring Bridges Assisted Living Home, and Fairbanks Pioneer Home. (18 participants).
 - **May 12-June 21**-ADRD Distance Delivered Certificate Program: “Improving Care Through Knowledge and Skill-Sitka, AK (14 participants).
 - **May 14-17**-Certified Eden Associate Training with Sitka Pioneer Home. (20 participants).

- **May 17**-Hearing Voices That Are Distressing, Kodiak, AK - 4 hour experiential training provided to 7 Kodiak direct service professionals from the Providence Behavioral Health Services, Hope Community Resources, Senior Center/Island Cove Adult Day Care and one community member. KXMT public radio in Kodiak interviewed Lisa Cauble, Training Coordinator - 2 min. 30 sec. interview was broadcast on May 15 & 16. (50 participants).
- **May 28-June 2**-ADRD: On-Site Training sponsored by UAS Sitka designed to meet agency specific training needs for the care of people with Alzheimer's Disease and Related Dementias. Twelve half-day on-site trainings held in Kodiak, Soldotna, Juneau, Wrangell, Sitka, and Ketchikan. Each training was presented twice in one day, once in the morning and once in the afternoon so all agency staff could receive training without agencies closing. (124 participants).
- **June 3-4**-Peer Mentor Training-High Growth Job Training-Long-Term Care Apprenticeship Program. Held at the BP Energy Center in Anchorage, AK (11 participants).
- **June 5-6**-Promoting Best Practices in Aging & Healthy Communities-Two day training held at the BP Energy Center in Anchorage, AK (97 participants).

Dissemination-to broadcast or circulate information (Websites, Meetings, Presentations, Group E-mails-bi-monthly, Marketing-brochures, flyers, Exhibit Tables, Data Collection and Reporting, Learning Management System Portal)

- **February 22**-Presentation-& Exhibit Table-Providence Alaska Medical Center CNA conference - Trust Training Cooperative + Long Term Care Apprenticeship Program: The Future of Workforce Development for Direct Service Professionals (150 attendees registered)
- **April 2**-Presentation-Trust Workforce Initiative face-to-face meeting at the Trust offices – planning and resource allocation planning for FY10 & 11.
- **April 9**-Department of Labor Youth training Conference, Training Panel, Anchorage-Introduction of TTC activities to 60 professionals who serve youth.
- **April 30**-Presentation-ACOA-up-date on TTC, LTCAP and GEC activities.
- **April 23**-Exhibit Table-Healthcare and Human Service Career Fair-Anchorage Job Center-Muldoon, AK-attendance not taken-(over 1000 participants).
- **May 5**-Presentation-School of Addictions Conference-Provided information about the TTC activities to address training needs/interests and networking/outreach opportunities with Substance Abuse Counselors. (23 participants).
- **May 22**-TTC presentation to the Anchorage Faith & Action Congregations Together, Anchorage -Discussion and educational presentation about Workforce Initiative, TTC training activities, LMS, LTC apprenticeship, and ALH training grant (7 participants).

Technical Assistance—provide expertise and guidance in specified areas (meetings, site visits, coordination with providers, grant writing, data collection and reporting)

- **September-October-Serendipity Adult Day Services** –Supported staff to revise and redesigned in-service training for a proposal submitted to become a “day center of excellence” in Dementia Care from the National Alzheimer’s Association.
- **September ongoing** – worked with Pioneer Home staff to develop marketing and recruitment plan for the Certified Nursing Assistance Career Lattice Apprenticeship training program.
- **September – December** TTC staff co-chaired the credentialing and quality standards work group and recruited community stakeholders to participate as members of the workgroup and represent a variety of provider agencies serving Trust beneficiaries. First meeting was held in Anchorage December 2007.
- **January**-Presentation to the Pioneer Home Administrators, Denali Center, Wild Flower Court – outreach and recruitment for the Long-Term Care Apprenticeship Training Program (Funded by a grant from the US Dept of Labor).
- **March**-Meeting with Assisted Living Home Association (ALH) of Alaska with intent to recruit content experts and course instructors for course development and implementation of an ALH Administrator course-Spring, 2009.
- **March 19**-Credentialing and Quality Standard Workgroup audio conference meeting – update on nationally recognized competencies for direct service workers – WICHE and Annapolis Coalition.
- **March 27**-Ongoing monthly audio conference with staff representing the State Department of Labor and Workforce Development Office of Business Partnerships, STEP, and One-Stop Job Centers to discuss partnership opportunities with the TTC and LTCAP.
- **April**-Provided enrollment support to 48 participants in the “Introduction to Dementia” course offered through PWSCC. This is the first course in a series designed to prepare entry-level professionals in Dementia Care, Geriatric Care, Restorative Care, and Mentoring. Funding for enrollment was provided by an RSA from State Training and Employment Program (STEP). Students live and work in Anchorage, Ketchikan, Sitka, Juneau, and Fairbanks.
- **April 17**-Ongoing monthly audio conference with staff representing the State Department of Labor and Workforce Development Office of Business Partnerships, STEP, and One-Stop Job Centers to discuss partnership opportunities with the TTC and LTCAP.
- **April**-Ongoing collaboration with Andrea Schmook & Cheryl Mann - Peer Support Specialist grant project - currently reviewing curriculum and reviewing competencies and standards. Dr. Mann on contract to provide curriculum development for two distance-delivered courses.

- **April**-Re-write of Assisted Living Home Training Grant for FY09 to expand training to ALH direct service staff and administrators in Fairbanks, Bethel, Seward, Wrangell, Mat-Su, Palmer and Anchorage.
- **May 4**-Proposal submitted to Health Resources Services Administration (HRSA) for Geriatric and Disability Worker Training Program. This Special Congressional Initiative will support faculty development, develop and pilot an impact evaluation of the training and retention efforts for the Trust Workforce Initiatives, develop a marketing plan, and provide scholarships for direct services professionals serving Trust Beneficiaries.
- **May 21**-Credentialing and Quality Standards workgroup face-to-face meeting with WICHE and Annapolis Coalition-review draft report on Competencies and Credentialing for Alaska's Direct Care Workforce: Quality for service to Trust Beneficiaries.

Curriculum-revision, development, and design (Academic, Continuing Education Certificate)

- **January**-Five courses were revised and two courses were developed and submitted for approval to PWSCC academic review committee.
- **January**-Direct Support Specialist Occupational Endorsement (DSSOE) prospectus was prepared and submitted to PWSCC. This 17-credit program provides a basic foundation for entry-level direct service professionals serving the Trust Beneficiaries. All courses will be offered through a distance delivery format and lead to an Associates Degree from Prince William Sound Community College.
- **January**-Submitted an RSA to the State Training and Employment Program (STEP) for workforce efforts. \$69K will be used to:
 - Cover costs of tuition, books, and fees for a maximum of 50 students enrolled in "Introduction to Dementia" offered via distance through PWSCC
 - Cover the costs of mentor training scheduled for June 3-4.
 - Enroll the first 50 students in the Learning Management System (LMS).

Information/Internal Capacity Building-includes activities that do not fit in other categories

- **March**-Three staff members trained in Sum Total Learning Management System and Learning Content Management System (Lisa Cauble, Marg Halloran, Marilyn durocher).
- **April 16 - 17**- TTC staff attended State DOL training on use of on line reporting system for STEP grantees.
- **May 3**-Final LMS contract approved and signed. Contract process delayed LMS project by 5 months resulting in a request for a grant amendment.
- **May 22**-Kick-Off for Learning Management System. TTC LMS team members are: Marilyn durocher, Training Coordinator -Sitka, Marg Halloran, Program Specialist - Anchorage, Theresa Hansen, Media Coordinator and Lisa Cauble, Project Lead. The configuration

process will take 6 to 8 weeks and will start with a pilot: home page/learner page set-up, catalogue set-up, 30 users and 2 courses built through the LCMS (one academic-Dementia course 3 units-the other community based training-ADR course), with both uploaded to the LMS set to go live around the end of July. The first "public" course rollout set for September for the LTC Apprenticeship specialty "Introduction to Geriatrics" course for current mentors and students under this grant project.

- **Scholarships**-Ongoing activity to support individuals, providers, and agencies (often from rural areas) to offset the cost to attend trainings or to participate in Distant Delivered Courses (tuition, books, fees, registration, and travel).
- **Data Collection**-Evaluation Forms/Participation Profile Forms-design and implementation
- **Speakers Bureau**-In progress-preliminary design

FY09 Activities

- **August 25-October 3, 2008-Distance Delivered Alzheimer's Disease and Related Disorders Certificate Program, Sitka, AK. # participants**
- **September 25, 2008-Behavioral Health Assisted Living Home Training Project: Core Competencies II, Anchorage, AK. # participants**
- **September 25-26, 2008-Care of the Elderly Conference: Healthy Aging: Therapeutic Practices for Maximizing Function and Well-Being of Older Adults, Sitka, AK. - 89 participants**
- **October 1, 2008-Intro to Geriatrics-Prince William Sound College, AK. - 38 participants**
- **October 1-3, 2008-NASW Conference-Anchorage, AK # participants**
- **October 7, 2008-Behavioral Health Assisted Living Home Training Project: Core Competencies I, Anchorage, AK. # participants**
- **October 9, 2008-Annual CPI Refresher, Anchorage, AK. # participants**
- **October 23, 2008-Behavioral Health Assisted Living Home Training Project: Core Competencies I, Anchorage, AK. # participants**
- **October 23, 2008-Trust Training Cooperative Advisory Board Meeting**
- **October 28, 2008-Direct Support Specialist Occupational Endorsement (DSSOE) begins, Prince William Sound Community College (PWSCC), # participants.**
- **October 30, 2008-Initial CPI Training, Anchorage, AK. # participants**
- **November 5, 2008-Behavioral Health Assisted Living Home Training Project: Core Competencies I, Anchorage, AK. # participants**
- **November 6, 2008-Behavioral Health Assisted Living Home Training Project: Core Competencies II, Anchorage, AK. # participants**
- **November 11, 2008-Annual CPI Refresher, Anchorage, AK. # participants**
- **November 18-19, 2008-Content Experts Training, Anchorage, AK # participants**
- **December 1-3, 2008-Alaska Public Health Summit-Anchorage, AK # participants**
- **December 9-11, 2008-Leadership Institute, Anchorage, AK # participants**
- **January 13, 2009-Behavioral Health Assisted Living Home Training Project: Core Competencies I, Anchorage, AK. # participants**
- **January 15, 2009-Initial CPI Training, Anchorage, AK. # participants**

- **January 29, 2009-Behavioral Health Assisted Living Home Training Project: Core Competencies I, Anchorage, AK. # participants**
- **January 30, 2009-Annual CPI Refresher, Anchorage, AK. # participants**
- **April 23-24, 2009-Full Lives Conference, Anchorage, AK # participants**
- **June 4-5, 2009-Promoting Best Practices in Aging, Anchorage, AK. # participants**

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